CRE RESIDENT SURVEY ON REGENERATION

October – November 2016

What do Residents think about CRE Regeneration?

The Results of an independent Survey on Cambridge Road Estate

Conducted by members of

CRERA, CREst AND ONE NORBITON

November 2016

Who replied?

- Residents replied from:- Childerly, Harston, Oakington, Croxton, Westwick, Comberton, Gravely, Madingley & Cambridge Grove Rd Willingham Way, Fulbourn, Foxton, Stapleford close and Franklin Close
- The response was greatest from door to door knocking in Madingley 28/60 (47%)
- The survey is ongoing and will be repeated on those who give us contact details
- Of 183 Forms were returned and 111 (61%) contained reliably analyzable data.

The Responders were

- Tenants 78.4 %
- Lease Holders 7.2%
- Freeholders 14.4%
- Private tenants 4.5%
- Registered Disabled or very Old 6.3%
- Language Problems 7.2%

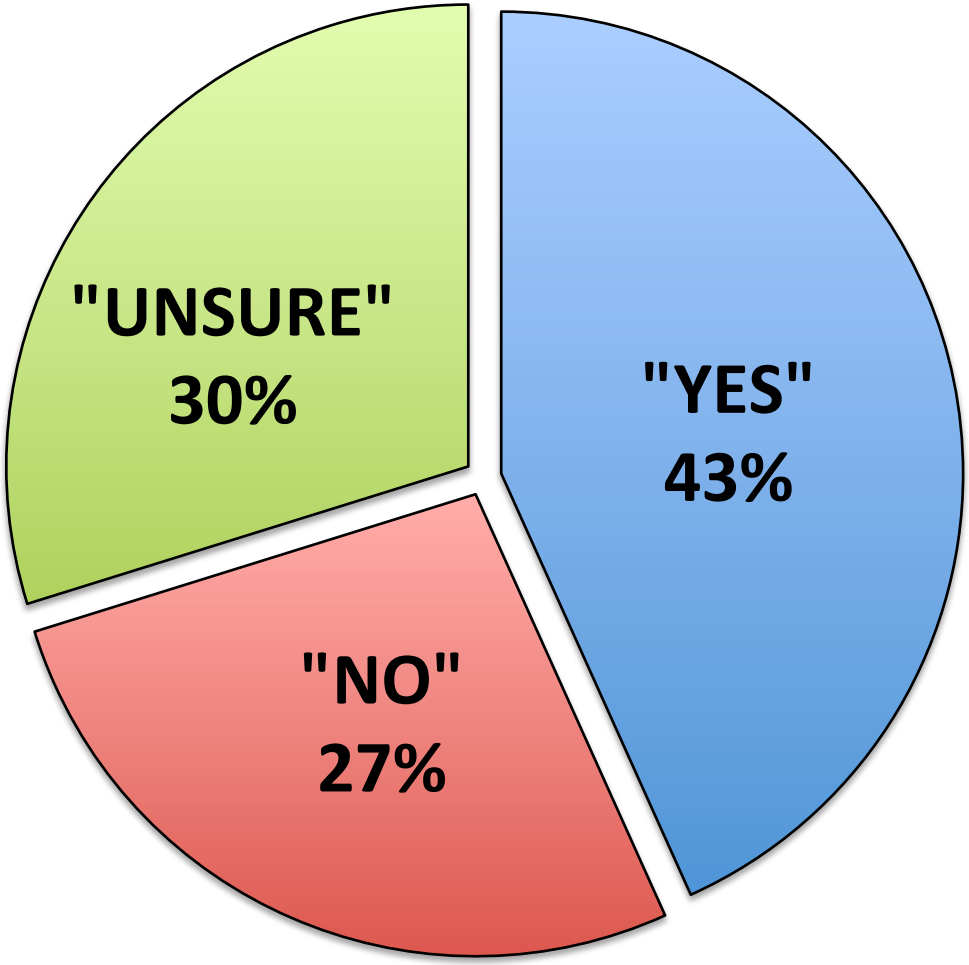
Did you get and understand RBKs Literature about Regeneration?

- Yes I got it 61.3%
- No or not sure 39.4%
- Yes I understood it 38.7%
- No or not sure I understood it 34.3 %

Do you know about RBKs On-line Consultations

- Yes 35.1%
- No or not sure 46.8%
- Completed Consultation? Yes 8.1%

“Will you want to move back here after regeneration?”



Nearly half of those replying want to return

How Happy are CRE Residents now?

In 2000 most of Kingston's general population had happiness scores of 60% or more on our smiley scale and 0% were as unhappy as possible

In 2013 - 83% of Norbiton's general population had happiness scores of 60% or more

In 2015 - 100% of Norbiton's general population had happiness scores of 60% or more

In 2016

This survey revealed that only 51% of residents on CRE had happiness scores of 60% or more and over 20% reported that they were as unhappy as they could be.

i.e. People are significantly (p=<0.5) more unhappy than the rest of Norbiton or Kingston.

57% of those who wanted to move back had happiness scores of 60% or more compared to 41% of those not wanting to return

60% (67) **made Comments e.g.**

- ***"Things wont happen for at least 10 years!"***
- ***"Couldn't afford to move back if we wanted to"***
- ***"F** Off!"***
- ***"I Wasn't aware that I would have to move"***
- ***" I need more info on planning and future"***
- ***"Council needs to be more open and transparent "***
- ***"Regeneration will be good"***
- ***"Vandalized x 6"***
- ***"Do not want regeneration"***
- ***"Have concerns about vulnerable people & negotiations"***

Summary

- After regeneration 43% residents currently feel that they want to stay on the CRE.
- But 27% say they want to leave (the remaining 30% are uncertain)
- Current RBK information is not being fully understood or read.
- Many people on CRE are already significantly more unhappy than in the rest of Kingston.
- More explanations are needed by RBK and more engagement with this process is needed by our residents.

Conclusions

Regeneration could be a Win-Win event and supported by all IF…

- **Residents are rehoused in improved and affordable homes and get a happier, healthier environment & retain their security of tenure (after a fair and legal decant).**
- **Everybody is benefitted rather than just RBK and Developers .**
- **It increases much needed social housing.**
- **Our elderly, our disabled and our young are better looked after.**
- **Our Public service costs are decreased by renewed mutual support and community spirit.**
- **Youths have work opportunities and there is less risk of gangs and addiction.**
- **These issues need to be monitored by ongoing trusted independent surveys such as this.**