

Highlight Report

Sponsor:	David Smith	RBK Project Lead:	Gary Walsh
		Project Manager and report author:	Martha Earley
Project Title:	One Norbiton, Working Together		
Date:	16.1.2012		
Budget Status:	Cost code set up for One Norbiton, Working Together within RBK		
	Current Spend to date		Funding source
	£14k Turning Point (Consultancy)	NHSK	
	£75 Turning Point (publishing costs)	RBK Neighbourhoods	
	£2k Kingston University (External Evaluation) KU match funding this to total £4k	NHSK and Matched by Kingston University	
	Total spend £16,075 Additional allocated funding: £8k from Kingston Met Police £75k from Housing (ring fenced for environmental improvements on CRE/CG estates)		
Project Against Plan Status:	Prioritisation survey complete. Top 4 issues identified. Endorsement sought at Kingston Strategic Partnership Group 12.9.11 Resources allocated by Met Police Community Action groups formed Community Budget Bid successful		
Work completed in last period:			
<u>Community Working Group (CWG)</u> <ul style="list-style-type: none"> • CWG meeting held on 11.1.2012 6pm Piper Hall. • CWG working out a project structure they'd like to work within and their role within wider project including in decision making • CWG and 2x action groups continuing to meet monthly • Request made by CWG to hold another event/ meeting opportunity to meet with members and core project officers to discuss roles and groups' interface • CWG have now met for 2x action groups on Housing and Policing and are planning 1x action group on engagement activities/ community research within next 8 weeks. ECET to continue to facilitate and support these. 			
<u>Communications</u> <ul style="list-style-type: none"> • John Haynes is now professional core project group lead for communications, his team members being drawn on to support the Community Working Group where appropriate • Highlight report presentation given to Board and to Professional's Core Group 			

- Communications section of the Project plan being developed further

Evaluation/ Kingston University Involvement

- Meeting held with Vice Chancellor Kingston University, Martyn Jones. Exploring scope for further involvement, innovation opportunities and securing more innovation vouchers for the evaluation to continue past February
- Exploring ways of keeping the university involved: both in terms of identifying advisors, involving students and jointly bidding for funds
- Four University professionals across different departments now interested and involved in ONWT, Dr Seetzen arranging for all to get together
- **Cabinet Office**
- Meeting held on 9.1.2012 with Cabinet Office rep , Joanne Fearne agreed number of actions including about next week's conference. Martha Earley, Dean Tyler and Russell Styles to present and Facilitate workshops. LIS workshops being organised in the North of England. However, agreed Evaluation workshop to be in London.

Community Research

- Paul Murphy (Management Graduate in Strategic Business) is carrying out a Norbiton Ward profile for the community to use. More data has now come in and this is being developed to be a public facing doc including information on the top priority issues.
- **Resources**
- Separate cost centre now set up for ONWT funding/ pooled resources. RBK have invoiced Met Police on behalf of ONWT project for MPA funds.
- Police Allocated MPA monies (£8,000). Spend plan in place for youth activities, youth engagement/ consultation, domestic violence group and promotional materials.
- Housing have allocated £75,000 for Cambridge Road and Cambridge Gardens' environmental improvements.
- ECET continuing to manage community relations and will facilitate joint professional and community action groups

Community Budgets

- Community Budgets pilot bid was successful. This will be a pilot running simultaneously and complementary to the LIS. The Kingston Community Budgets pilot is the only one in the country to be running both the LIS and Community Budget pilots together.
- Project Sponsor, Project Leads, Project Manager Neighbourhood Manager and Partnerships relationship manager had a meeting with DCLG to discuss 15 month plan to now be set for the Community Budget pilot.

Joint Professional and Community Member's Action Groups

1) Housing Issues

Planning meeting held. Community members recruited.

Simon Oelman professional representative lead for this action group. Senior CDC from ECET to co-ordinate and facilitate meetings with the community.

Top Issues so far include; Tackling Fuel Poverty, Homelessness resources and awareness in Norbiton, Overcrowding, Maintenance and condition of public areas and affordable

housing.

2) Policing, Safety and Youth Activities

Planning meeting held with Chief Inspector Bill Heasman. Action group approach discussed and explored possibilities of policing resources for these groups.

CI Bill Heasman attended Norbiton Ward Police Neighbourhood Panel to propose the Action Group and Ward panel be held back to back to maximise community involvement.

Community members recruited to Action group.

Senior CDC from ECET to co-ordinate and facilitate meetings with the community.

Top Issues so far include; Domestic violence, anti social behaviour, recruiting volunteers, cadets and Specials and promoting policing and safety.

3) Engagement and identifying the community's needs

Professional lead to be identified. Communications core team member to be professional representative for Community Engagement planning. Community Research/ Needs Assessment to be identified.

CDW for localities from ECET to co-ordinate and facilitate meetings with the community.

Business Community Team Leader for Business Community exploring ways of engaging and understanding Norbiton Business Community's needs. Possibly to initiate Norbiton Business Association.

Innovation and Social Enterprise Opportunities

Social Entrepreneur in Resident (SEiR) is arranging Healthy and Sustainable Food Conference for January in Norbiton jointly with the Environment Centre (who wish to relocate to Norbiton). Growing projects, allotments etc to all be included.

SEiR also investigating raising Decent Homes standards innovation –apprenticeships in contracts to be explored. Kitchen and Bathroom prevention of falls planning to be explored. Affordable childcare and RISE project also all being explored for Norbiton.

Health Improvement/ Promotion Initiatives

- New Weigh to Go initiative being trialled in Norbiton (Dietetic Service, Public Health)
- Cook and Eat Healthy Eating Public Health Initiative to be delivered on Cambridge Road Estate (CDW Localities)
- Bumps and Buggies walking group Cambridge Road Estate (Get Active Co-ordinator)

Other

Homelessness Issues

- Project Manager attended Great Feast event for homeless community –event held in Norbiton every Wednesday. No statutory services currently represented there, nor were there any plans to support service provision, advice services or health improvement programmes. ECET to co-ordinate night shelters health project and expand this to the Great Feast event. Also, investigate and follow up on service provision/ support for this very vulnerable group i.e. rota of advice services to be established. Issues to be raised re lack of Housing Forum to tackle issues around 'high dependency' individuals who currently fall through the net due to complex needs. 4 individuals did not have a GP. ECET to tackle this through Equal Access to Primary Care project.

New Youth Co-ordinator in post –to be involved in the project

Potential New Issues:

RISKS

- **CWG want community research, resources not identified. Mitigating this by involving the University on exploring scope**
- **Resources being allocated currently from ECET where there are currently community development staff vacancies and demand on posts for other work streams**
- **LIS project Manager has additional role as ECET manager and capacity is stretched. Also taking on other work streams allocated in addition to project managing the LIS.**
- **Financial Management has not been identified and no immediate solution visible**
- **Risk of time lapses in pooling budgets -if lose momentum with partners/ community the project will no longer have credibility**
- **KSP partners need to be engaged and active**

New Issues

- **Developing a combined Community Budget and LIS pilot – brings exploration**
- **Social entrepreneur in residence –innovation exploration**

Work scheduled for next period:

Next Professional's Working Group meeting details:

- 1:1 meetings to be held with Strategic Partner leads including Martyn Jones (Kingston University), Peter Mayhew-Smith (Kingston College) and Jashoda Pindoria (Job Centre plus)
- 19th January Cabinet Office conference –Project Team officers contributing facilitated sessions
- Arrange meeting with MP Ed Davey/ and/ or invite Mr Davey to the January Conference
- Communication and Engagement Plan review and additional recruitment drive for CWG.
- 3x Joint Professional and Community Action groups first meetings need to be developed for housing, police and engagement
- Follow up on homelessness issues including Homelessness Forum, rota of advice and support services, extend night shelters programme and tackle lack of GP access.
- Develop training options and schedule for community members i.e. 'planning for real'

What are the key outcomes?

- Community Research informs services of local priorities
- Community Involvement in decision making about local services and spending
- Planned partnership working across Royal Borough Kingston, NHS Kingston, Kingston Chamber of Commerce, The Met Police, Kingston Voluntary Action and Kingston University that deals with local priorities identified by local people
- Pooled budgets reduce cost burden on single agencies or on communities
- Partnership action groups address and reduce inequalities in Norbiton
- Improved Health Outcomes for most disadvantaged

Highlight Report

Key Actions from Last Communities Board Meeting
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N/A
