

# Highlight Report

<b>Sponsor:</b>	<b>David Smith</b>	<b>RBK Project Lead:</b>	<b>Gary Walsh</b>
		<b>Project Manager and report author:</b>	<b>Martha Earley</b>
<b>Project Title:</b>	<b>One Norbiton, Working Together</b>		
<b>Date:</b>	<b>15.2.2012</b>		
<b>Budget Status:</b>	<b>Cost code set up for One Norbiton, Working Together within RBK</b>		
	<b>Current Spend to date</b>		<b>Funding source</b>
	<b>£14k Turning Point (Consultancy)</b>	<b>RBK</b>	
	<b>£75k Turning Point (publishing costs)</b>	<b>RBK (Neighbourhoods, Kingston)</b>	
	<b>£2k Kingston University (External Evaluation) KU match funding this to total £4k</b>	<b>NHSK and Matched by Kingston University</b>	
	<b>Total spend £16,075</b> <b>Additional allocated funding:</b> <b>£8k from Kingston Met Police</b> <b>£75k from Housing (ring fenced for environmental improvements on CRE/CG estates)</b>		
<b>Project Against Plan Status:</b>	<b>Prioritisation survey complete. Top 4 issues identified.</b> <b>Endorsement sought at Kingston Strategic Partnership Group 12.9.11</b> <b>Resources allocated by Met Police</b> <b>Autonomous Community Working Group formed</b> <b>Community Action groups formed</b> <b>Community Budget Bid successful</b> <b>Completed Level 3 Evidence, reported on 16 project factors</b> <b>Aligning Neighbourhood Community Budget Bid with LIS plan</b>		
<b>Work completed in last period:</b>			
<b><u>Community Working Group (CWG)</u></b>			
<ul style="list-style-type: none"> <li>Meeting requested by CWG members for a joint meeting of all involved in the project. Initial meeting with Project leads, project manager and community development lead set up and was held on 31.1.12 to plan and move forward.</li> <li>CWG concerned about communications between groups, budget allocation and governance and accountability.</li> </ul>			
<b><u>Communications</u></b>			
<ul style="list-style-type: none"> <li>Highlight reports distributed across all project structure's groups.</li> <li>Presentations given at Cabinet Office Partnership Futures Event in London as well</li> </ul>			

as Women's Resource Centre Conference in Hackney.

- Neighbourhood Annual event Neighbourhood Community Budgets presented with one community member representing the CWG.
- John Haynes is now professional core project group lead for communications, his team members being drawn on to support the Community Working Group where appropriate
- Highlight report presentation given to Board and to Professional's Core Group
- Communications section of the Project plan being developed further
- Meeting held with 3 Ward Councillors, plus DS, GW & NR to clarify Engagement with them plus Finance and Governance.
- Request from Ward Councillors to be advised of meetings and subjects via Agendas & Minutes through addition on circulation list.
- Successful meeting with Ed Davey MP, with DS, NR and Cllr Penny Shelton. MP now updated re project and knows where to come for updates. Additionally, made suggestions of items – Credit Union, etc. – which may benefit Norbiton Community.

## **Evaluation/ Kingston University Involvement**

- Meetings held with various colleagues representing different departments of the university.
- Telephone conference held with Cabinet Office to plan LIS Evaluation Workshop event for the 9 pilot areas –Kingston leading.
- Exploring ways of keeping the university involved: both in terms of identifying advisors, involving students and jointly bidding for funds

## **Cabinet Office**

- Joint workshops and presentations given with Cabinet Office at Partnership Futures Event in London as well as Women's Resource Centre Conference in Hackney.
- Telephone conference call planning meeting to organise LIS evaluation workshop on 2<sup>nd</sup> March
- Case Study for Kingston report submitted to Cabinet Office on 10.2.12

## **Community Research**

- Paul Murphy (Management Graduate in Strategic Business) sent out draft Norbiton Ward profile for the professionals to make comments on –this is aimed for the community to use this is being developed to be a public facing doc including information on the top priority issues.

## **Resources**

- RBK finance officer identified.
- Community Budgets plan being devised.
- ECET continuing to manage community relations and will facilitate joint professional and community action groups and have set aside £500 petty cash for the community to draw on for running community groups and activities.

## **Neighbourhood Community Budgets**

- Neighbourhood Community Budgets pilot plan being developed and circulated amongst professionals. The Kingston Neighbourhood Community Budgets pilot is

the only one in the country to be running both the LIS and Community Budget pilots together.

- Project Sponsor, Project Leads, Project Manager Neighbourhood Manager and Partnerships relationship manager had a meeting with DCLG to discuss 15 month plan to now be set for the Neighbourhood Community Budget pilot.

## **Joint Professional and Community Member's Action Groups**

Community members now have lead people from the Community Working Group as a lead representatives for each of the action groups.

### **1) Housing Issues**

2 meetings of the group have been held and the key topics discussed so that residents have an understanding of the wider issues. Residents have pulled together a series of themes they wish to pursue and these are often cross cutting and so may need to be picked up by the engagement group.

**Main issues** are around fuel poverty, homelessness in terms of sofa surfers and non statutory homelessness, involvement in planning of future developments, particularly the Tadlow/Piper Hall site, and looking at the estate management agreement modal to see if it could be modified for use across the ward as a whole.

### **2) Policing, Safety and Youth Activities**

Planning meeting held with Norbiton SNT sergeant. Action group discussed and explored possibilities of policing resources for these groups.

Senior CDC from ECET continuing to co-ordinate and facilitate meetings with the community. **09/01/12 Police and Safety sub group** meeting held – Terms of Reference being developed; Group is looking at priorities and putting together terms of reference. Environmental Visual Audit (EVA) planned with SNT shortly.

Issues discussed at last meeting;

- Anti Social Behaviour,
- Drugs & alcohol,
- Under-age drinking.
- Domestic abuse,
- Burglary,
- Football supporters at Kingsmeadow
- Parking,
- Police sirens

**Top Issues** so far continue to include; Domestic violence, anti social behaviour, recruiting volunteers, cadets and Specials and promoting policing and safety.

### **3) Engagement and identifying the community's needs**

CDW for localities from ECET co-ordinating and facilitate meetings with the community. Professional lead to be identified. Communications core team member possibly to be professionals representative for Community Engagement planning. Community Research/ Needs Assessment to be identified.

Group have all Norbiton addresses, proposal is to randomly select 290 and deliver 'information card' with the objective of getting positive response to engage with project and feed into priorities. Next Meeting: 15/02/12

Member of community working group attended DCLG 'Community Based Budgets' event in London along with Dean Tyler, Hilary Garner and Tony Willis.

One Norbiton Website -On line at <http://onenorbiton.org.uk/> Relevant documents to be uploaded inc meeting minutes.

Logo –community *member* proposed design for the CWG to discuss/ approve

**Business Community** Team Leader for Business Community exploring ways of engaging and understanding Norbiton Business Community's needs. Possibly to initiate Norbiton Business Association.

### **Innovation and Social Enterprise Opportunities**

Social Entrepreneur in Resident (SEiR) is arranging Healthy and Sustainable Food Conference for January in Norbiton jointly with the Environment Centre (who wish to relocate to Norbiton). Growing projects, allotments etc to all be included.

SEiR also investigating raising Decent Homes standards innovation –apprenticeships in contracts to be explored. Kitchen and Bathroom prevention of falls planning to be explored. Affordable childcare and RISE project also all being explored for Norbiton.

### **Health Improvement/ Promotion Initiatives**

- New Weigh to Go initiative being trialled in Norbiton (Dietetic Service, Public Health)
- Cook and Eat Healthy Eating Public Health Initiative to be delivered on Cambridge Road Estate (CDW Localities)
- Bumps and Buggies walking group Cambridge Road Estate (Get Active Co-ordinator)

### **Other**

There's been a reduced contribution to London Boroughs Grants Scheme (London Councils) that's been allocated to KVA for various capacity building activities (including progressing the Credit Union) – though it's for work across the borough, it would also have an impact on Norbiton.

Income Maximisation. The CWG wish to run a separate action group around Income Maximisation. ECE team is currently working on an Income Maximisation project which may compliment supporting the group with this. 01/02/12 Meeting held with Sue Irving (CAB) – Training around Financial Capability, Family learning, debt management etc; Trading standards (loan sharks) Project plan to be put together; investigate use of Credit Unions (Hilary Garner, KVA) with CWG further

### **Potential New Issues:**

#### **RISKS**

- **CWG want community research, resources not identified. Mitigating this by involving the University on exploring scope**
- **Resources being allocated currently from ECET where there are currently community development staff vacancies and demand on posts for other work streams**
- **LIS project Manager has additional role as ECET manager and capacity is**

stretched. Also taking on other work streams allocated in addition to project managing the LIS.

- **Financial Management has not been identified and no immediate solution visible**
- **Risk of time lapses in pooling budgets -if lose momentum with partners/ community the project will no longer have credibility**
- **KSP partners need to be engaged and active**
- **Project Manager will be going on maternity leave from June 2012. Raised this with leads and sponsor to recruit cover for this position.**
- **Additional Community Budgets pilot combining with LIS puts strain on already limited resources**

## **New Issues**

- **Developing a combined Community Budget and LIS pilot – brings exploration**
- **Social entrepreneur in residence –innovation exploration**

## **Work scheduled for next period:**

- Development of aligned vision and project plans for community budgets and LIS pilots
- Community Working Group – Next Meeting 23/02/12
- 1:1 meetings to be held with Strategic Partner leads including , Peter Mayhew-Smith (Kingston College) and Jashoda Pindoria (Job Centre plus)
- Communication and Engagement Plan review and additional recruitment drive for CWG.
- 3x Joint Professional and Community Action groups meetings need to continue be supported for housing, police and engagement
- Large Conference event between all community, members and project officers to be planned for end of April, day time in St Peter's Church (requested by community members).
- 2<sup>nd</sup> March LIS Evaluation workshop –Kingston leading discussions for 9 pilot areas
- Follow up on homelessness issues including Homelessness Forum, rota of advice and support services, extend night shelters programme and tackle lack of GP access.
- Develop training options and schedule for community members i.e. 'planning for real' and produce large scale laminated map of Norbiton for the Community Working Group to use when new people join
- Recruitment of Maternity Cover for Project Management of this project from June 2012

## **What are the key outcomes?**

- Community Research informs services of local priorities
- Community Involvement in decision making about local services and spending
- Planned partnership working across Royal Borough Kingston, NHS Kingston,

## Highlight Report

Kingston Chamber of Commerce, The Met Police, Kingston Voluntary Action and Kingston University that deals with local priorities identified by local people

- Pooled budgets reduce cost burden on single agencies or on communities
- Partnership action groups address and reduce inequalities in Norbiton
- Improved Health Outcomes for most disadvantaged

### **Key Actions from Last Communities Board Meeting**

N/A